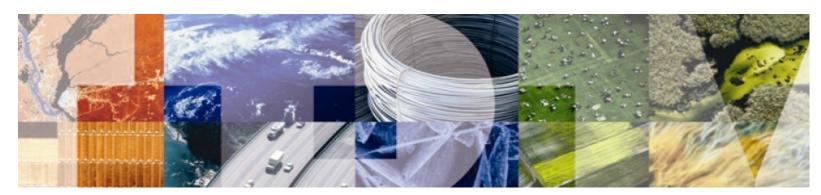


#### Tivoli Application Dependency Discovery Manager Overview







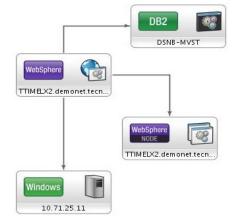


#### **Tivoli Application Dependency Discovery Manager (TADDM)**

#### **Universal Discovery Engine**

Discovers configuration items and their Actual State. Includes Topology Views and the ability to discover relationships between items. Name Reconciliation

And Normalization of data

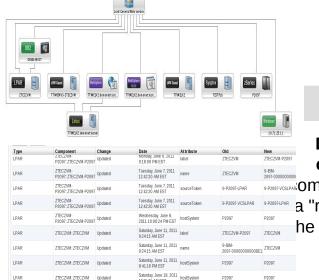


## Application Mapping with Dependencies

Customer can understand what they have through agent-less discovery of interdependencies between applications, middleware, servers and network components and automated application maps

#### **Configuration Auditing**

Shows how configuration items are configured and changing over time by capturing the configuration of each CI, tracking changes to it and providing analytics to report on the history of these configuration changes over time

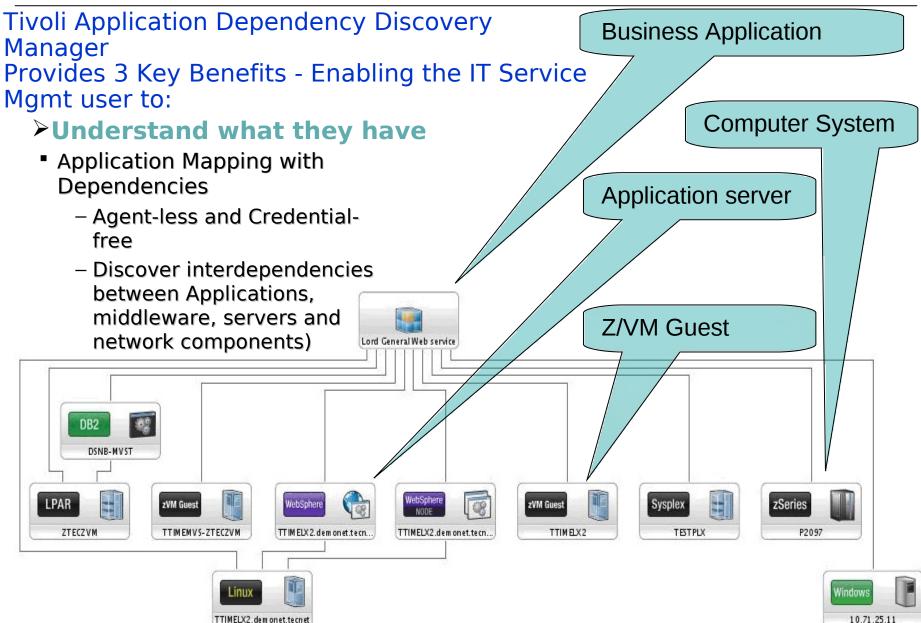


#### Compliance

Determines if configuration items are compliant by using the capability to compare discovered configuration of CIs to a "reference configuration" and determine he variations that define violations to local policy

TADDM is Tivoli's strategic discovery tool and provides visibility to what a client has, how it is configured, and how it is changing over time.







#### Tivoli Application Dependency Discovery Manager Provides 3 Key Benefits - Enabling the IT Service Mgmt user to:

- Learn how their CIs are configured (and changing over time)
- Configuration Auditing
  - Tracks changes in applications
  - Depicts that information on the map
  - Depicts that information thru reports

Automatically tracks changes on all CIs & attribute values over time...



**Application** 



Tivoli Application Dependency Discovery Manager

Provides 2 Key Populity Enabling the IT

Provides 3 Key Benefits - Enabling the IT Service Mgmt user to:

- Determine if it is compliant
  - Compliance
    - Compare configuration to "reference master"
    - Compare to your standard policy

Comparing several Linux servers under z/VM the reference master

Values in red and blue are policy violations

ZVM	ZTECZVM	-	[Not Set]	-
Name	TTIMELX1	TEC3LNX	TEC4LNX	TEC9LNX
Name	ttimelx2	tec3lnx.demonet.tecnet	tec4lnx.demonet.tecnet	tec09lnx
Config Contents				
file://tec9lnx.demonet.tecnet /UNIX/crontabListing/root	[Not Set]	-		file://tec9lnx.demonet.tec /UNIX/crontabListing/roo
file://tec4lnx.demonet.tecnet /UNIX/crontabListing/root	[Not Set]	-	file://tec4lnx.demonet.tecnet /UNIX/crontabListing/root	-
file://tec3lnx.demonet.tecnet /UNIX/crontabListing/root	[Not Set]	file://tec3lnx.demonet.tecne/ /UNIX/crontabListing/root	-	-
file://TTIMELX1.demonettecnet /UNIX/crontabListing/root	file://TTIMELX1.demonet.tecnet /UNIX/crontabListing/root	[Not Set]	[Not Set]	[Not Set]
Memory Size	3.91 GB	3.92 GB	3.92 GB	3.91 GB
Controllers				
DASD	DASD	- //	[Not Set]	-
OS Running		/		
Fully Qualified Domain Name	TTIMELX1.demonet.tecnet	tec3lnx.demonet.tecnet		tec9lnx.demonet.tecnet
Kernel Version	2.6.27.42-0.1-default	2.6.18-128.2.1.el5	-	2.6.27.29-0.1-default



Tivoli Application Dependency Discovery Manager Provides 3 Key Benefits - Enabling the IT Service Mgmt user to:

Determine if it is compliant

Compliance

- Compare configuration to "reference master"
- Compare to your standard policy

Comparing two instances of a DB2 Subsystem to the reference master

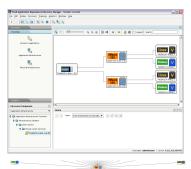
Values in red and blue are policy violations

#	DSNA-MVST - Version: 0	DB1S-MVST - Version: 0	DSNB-MVST - Version: 0
Database Maximum Altered Time Stamp	12/2/09 08:41 CDT	12/9/09 15:37 CDT	12/2/09 09:05 CDT
Config Contents			
Tablespaces			
Source Token	DSNA-MVST-DB2Subsystem- Tablespaces-AppConfig	DB1S-MVST-DB2Subsystem- Tablespaces-AppConfig	DSNB-MVST-DB2Subsystem- Tablespaces-AppConfig
Content			
Source Token	DSNA-MVST-DB2Subsystem- Tablespaces-ZReportFile	DB1S-MVST-DB2Subsystem- Tablespaces-ZReportFile	DSNB-MVST-DB2Subsystem- Tablespaces-ZReportFile
Checksum	867999802	738890175	840676648
Label	DSNA-MVST-DB2Subsystem- Tablespaces	DB1S-MVST-DB2Subsystem- Tablespaces	DSNB-MVST-DB2Subsystem- Tablespaces
Databases			
Source Token	DSNA-MVST-DB2Subsystem- Databases-AppConfig	DB1S-MVST-DB2Subsystem-Databases- AppConfig	DSNB-MVST-DB2Subsystem- Databases-AppConfig
Content			



#### TADDM supports top IT budget initiatives

#### Virtualization Discovery and Change Management



Typical total cost of ownership savings of 30 to 70 %

Hardware cost savings of 33 to 70 %

Maintenance cost savings of up to 50 %

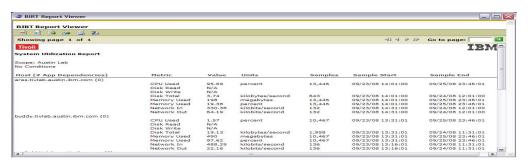
Floor space and facility cost savings of 33 to 50 % and up to 80 % if consolidating to Linux\$ on IBM System z\$.

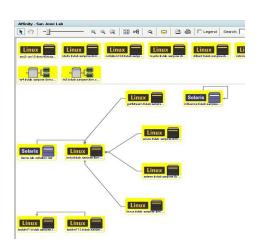
Energy cost savings of over 40 %

#### **Server Consolidation**

Allows for quick view of server utilization for server consolidation

Visualize connectivity based on a set of systems for server consolidation and impact assessments







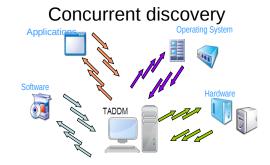
# Tivoli Application Dependency Discovery Manager v7.2.1 Highlights New Streamin

New streaming architecture

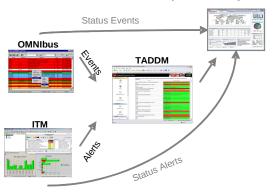
- Performance and scalability:
  - New streaming architecture
- New discovery capabilities:
  - Script-based discovery
  - Asynchronous discovery
  - Concurrent targeted discovery
- New business application grouping composer:
  - Simplifies business application definition and discovery collection
  - Based on user-specified criteria
- Enhanced interoperability:
  - Improved TBSM Integration;
  - Proactive discovery
  - TWS discovery scheduling
- Enhanced UI and Reporting:
  - Quickly create custom reports

Credential-less discovery

**Grouping Composer** 



#### **Enhanced Interoperability**





#### Tactical problems that can be solved with TADDM...

- Break down the silos between Application and Infrastructure teams (mainframe and distributed)
  - Discover / visualize application dependencies
  - Create business applications
- Improve Incident management
  - Review IT alerts, leverage TADDM Topology and change history
- Proactive Change Management
  - Component Comparison reports (test, user, QA, production) attributes for like systems
  - Impact analysis for planned changes (Business applications affected)



#### **Business problems that can be solved with TADDM...**

- Improve availability of business applications
- Prepare for Business Service Management
- Align IT with the Business

- ➤ IT industry acknowledges that 80% of all outages are caused by unplanned and unauthorized changes
- ➤ Average IT organizations spend 35% 45% of their time on service restoration unplanned and unscheduled work and service restoration



#### **Key Use Cases**

#### **Tactical**

- Incident Problem isolation and determination
  - What has changed recently?
- Planned changes impact analysis
- Planned changes verify changes were made
- Planned changes establish baseline, track drift from baseline
- System Server Administration view across multiple platforms (end to end view of application)
- Configuration parameter comparisons (test, user, QA, production)
- Education, understanding of the overall environment
  - Physical environment
  - Software environment

#### **Strategic**

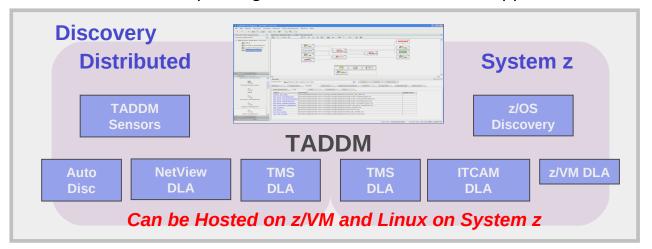
- Leverage Business Applications
  - TADDM discovers application dependencies
- Define Business Services
  - Prepare for business service management
- Update business services components daily
  - Based on refreshed business application discovery



#### Automated Discovery of z and distributed resources

#### **Tivoli Application Dependency and Discovery Manager**

- Create / discover / visualize Business Applications and their dependencies between z/OS, z/VM and distributed resources
- Maintain and track configuration changes
- Baseline gold standard and measure configuration drift
- Comparison of configurations (test, user, QA, production)
- Improving IT awareness of Business applications (education)

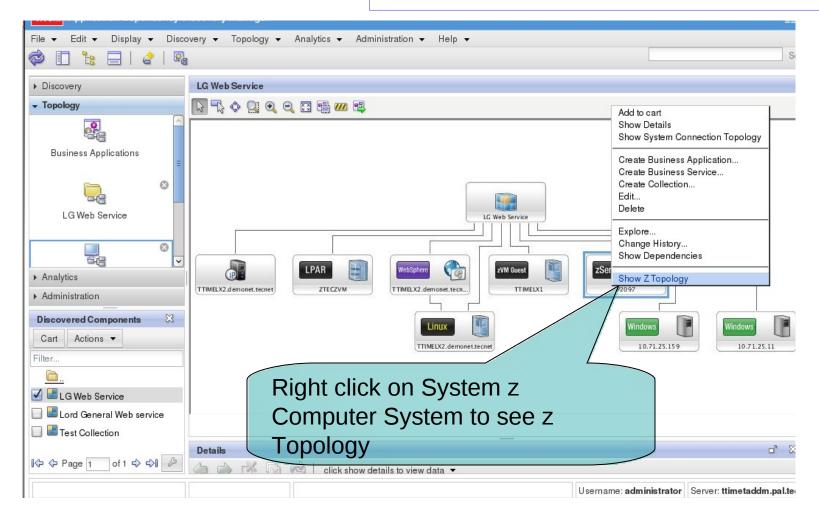


Tivoli Application Discovery and Dependency Manager dynamically gathers configuration information from both Distributed and z/OS Resources and map their relationships.

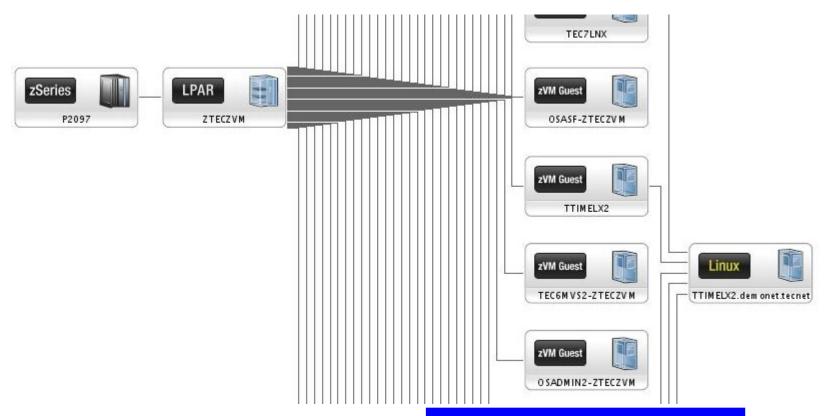




# System z Applications in a TADDM Business Service View





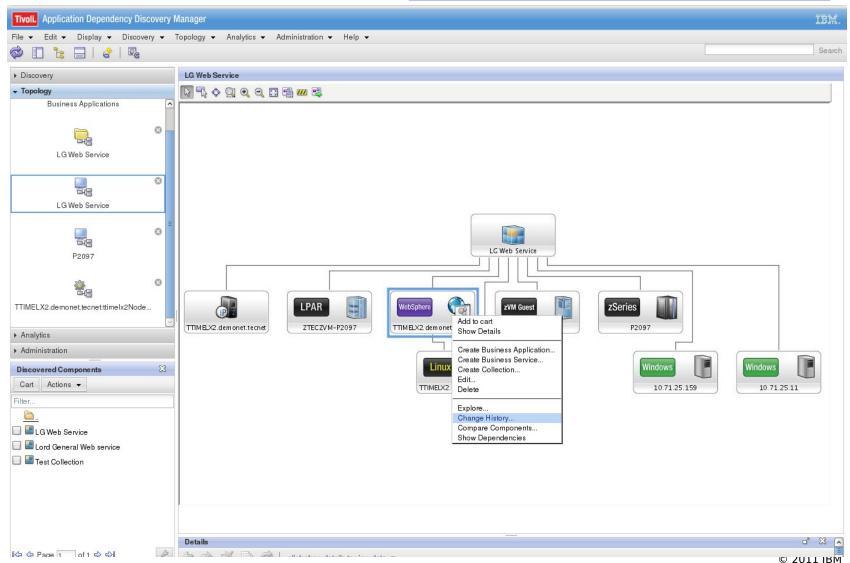


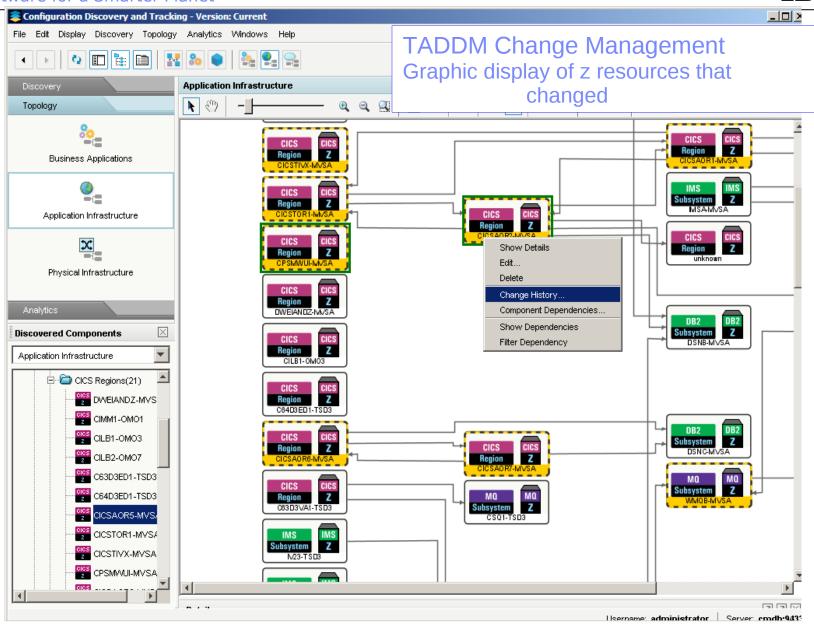
## Z Topology for a z/OS shows all Sysplex related:

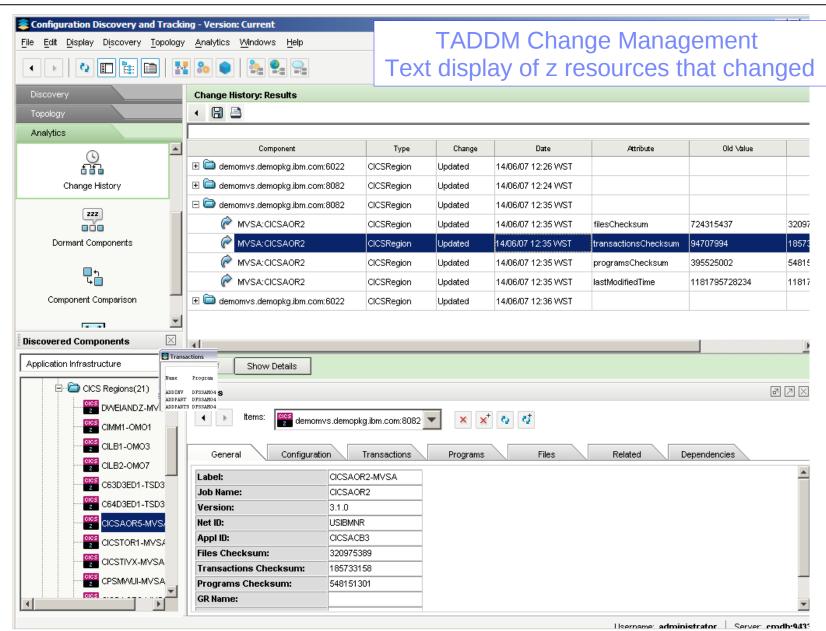
- z/OS
- Coupling Facility
- zVMGuest
- zVM
- LPAR
- zSeries

# **Change Management**

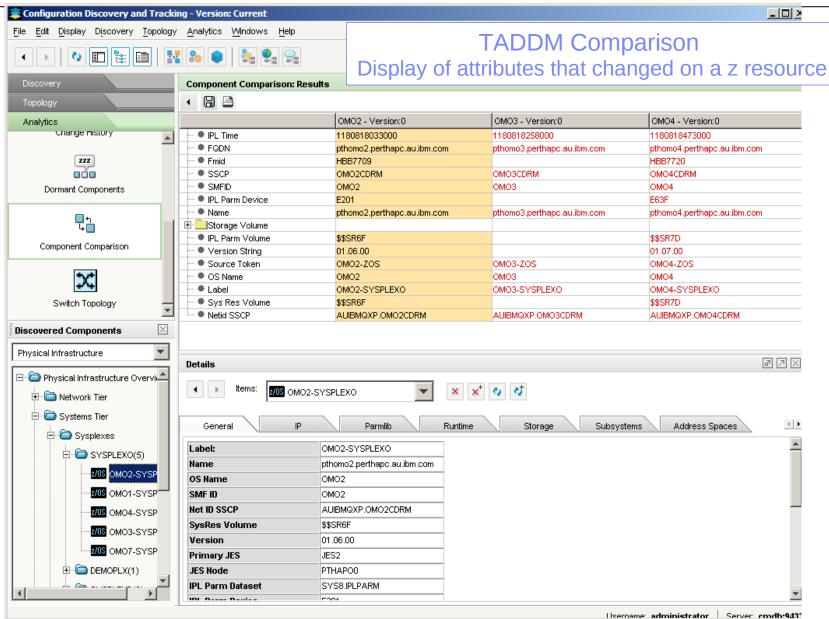
#### TADDM Change Management Select z resources and time period





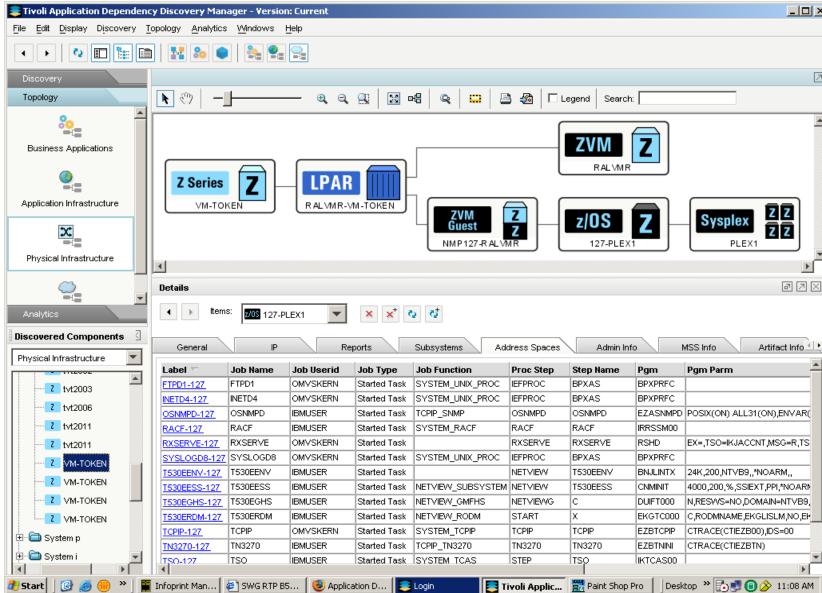






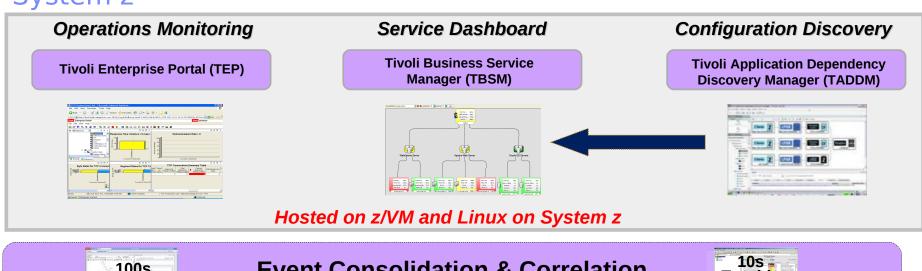


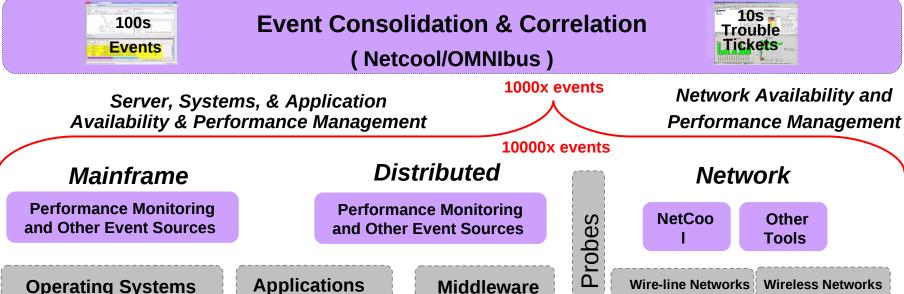
#### z/OS Address Spaces and Program Parameters



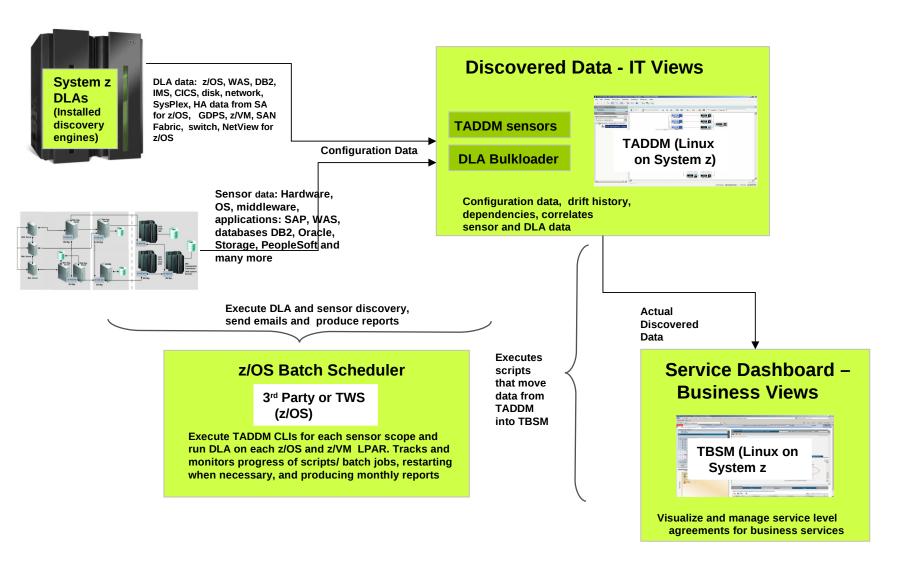


# Industry Example: Centralized Business Service Management on System z





# ISMz Industry Example: Operational Best Practices Discovery and Business Service Management Solution





# IBM ISMz Discovery Solution Futures: Provide single view across the integrated zEnterprise platform

**Visibility:** Consolidates information to provide real-time visibility of critical services delivered using Business, Compliance, and Operational dashboards

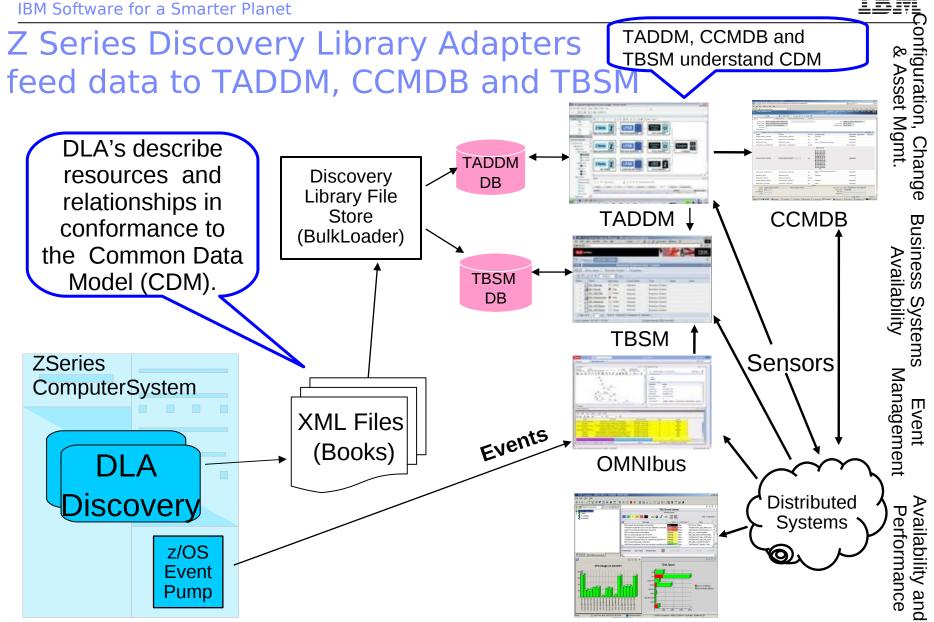
#### Integrated Service Management



Single view across z, p, x platforms



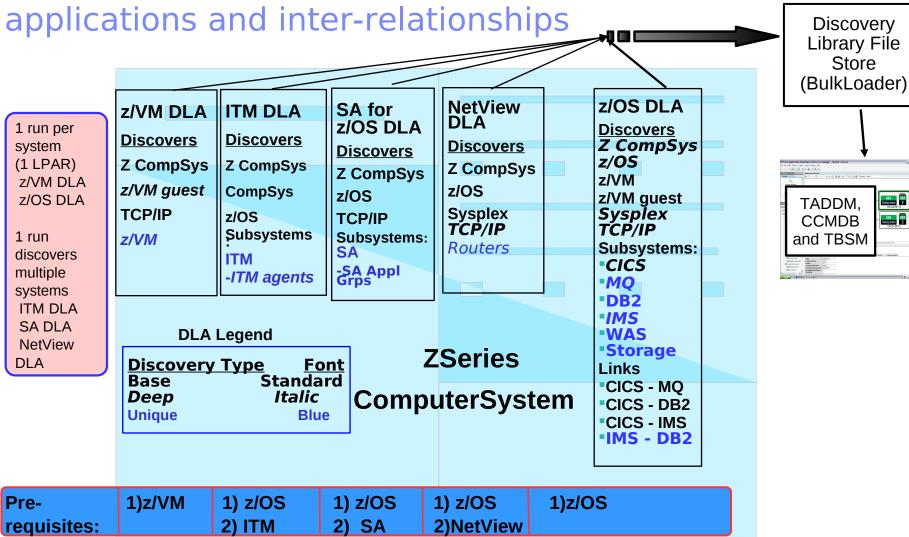
zSeries Discovery - How it works



ITM



Z Series DLAs discover hardware, operating Systems,





#### z/VM DLA

#### Why is discovery needed on z/VM?

- TADDM is already using a sensor to discover Linux systems, including virtualized hosts.
- Discovering a virtual Linux system yields an incomplete picture of the topology without discovering the hypervisor.
- Need to know where virtual hosts are running, especially when planning an outage.
- For example, if a z/VM system needs to be re-IPL'ed or updated, which Linux guests are impacted?
- How many Linux hosts are currently virtualized on z/VM, and in which LPARs do they reside?
- For installations with two levels of virtualization, discover hosts running on second-level z/VM.

#### z/VM DLA V1.1.0 Features:

- Initial version of a z/VM DLA
- The z/VM DLA will run in a Linux on System z host and retrieve z/VM configuration information from the z/VM System Management API, and then constructs IdML books.
- Discovers:
  - LPARs running z/VM and attributes of the LPARs.
  - All Virtual Machines running in the z/VM image.
  - Primary IP Interface defined to the z/VM image.
  - Virtual Machines running as second-level guests under z/VM.



#### z/VM DLA (cont.)

#### Key Features

- -TADDM Topology maps of z/VM, including:
  - All Virtual Machines

Linux on System z guests (with Linux sensor)

z/OS guests (with z/OS DLA)

Other virtual machines, like those that support z/VM networking.

 Second-level z/VM systems, and Linux on System z guests on secondlevel.

SMAPI server must be running on second-level z/VM to discover.

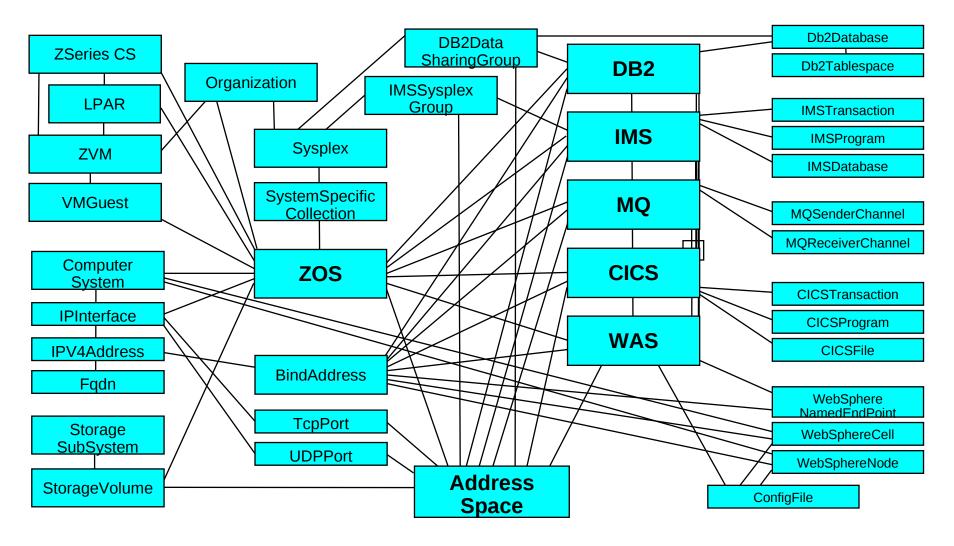
- -Shows the discovered Linux hosts that are virtualized, and those that are not (possible candidates for virtualization).
- -z/VM SMAPI provides the mechanism for authenticating client requests for configuration data over IP sockets.
- –One instance of the z/VM DLA application:
  - can retrieve data and create IdML books for more than one SMAPI server

For example, when discovering first- and second-level z/VM systems, each level will have its own SMAPI server. One instance of the z/VM DLA application can create books for both z/VM systems. (Uses a TCPIP Sockets interface to SMAPI server.)

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# <u>z/OS DLA</u> discovers z/OS, z/VM (basic), z/OS subsystems and relationships



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#### Where does z/OS DLA get the data?

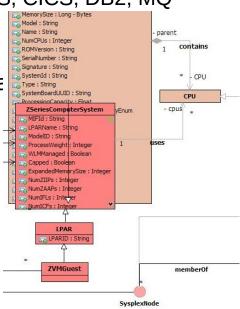
- Runs as a batch job on z/OS
  - Manually submitted, via a job scheduler, or via an automation product.
  - Starts by examining Address Spaces; Can dig deeper where it recognizes the Address Space
  - Includes support to FTP all output books to a Discovery Library File Server
    - Discovers zSeries hardware, OpSys, Applications and Relationships, including:

• z/OS, CEC, Storage, Sysplex, z/VM Guest, CouplingFacility, IMS, CICS, DB2, MQ

and WebSphere

 Produces XML files that comply with the IBM Common Data Model (CDM)

- 39 different classes
- 91 different relationship pairs
- 228 different class attributes
- Possibly thousands of instances depending on the environment





#### How does z/OS DLA gets the data

- Strong design focus to be SIMPLE, efficient and accurate
  - Anyone with basic access to the z/OS can perform the discovery

Does not require a live agent environment to be installed.

Does not require z/OS, IMS, CICS etc expertise.

Does not require site knowledge e.g. no naming conventions needed

Respects SAF authorizations (RACF or OEM) and Application authorization (ex. DB2)

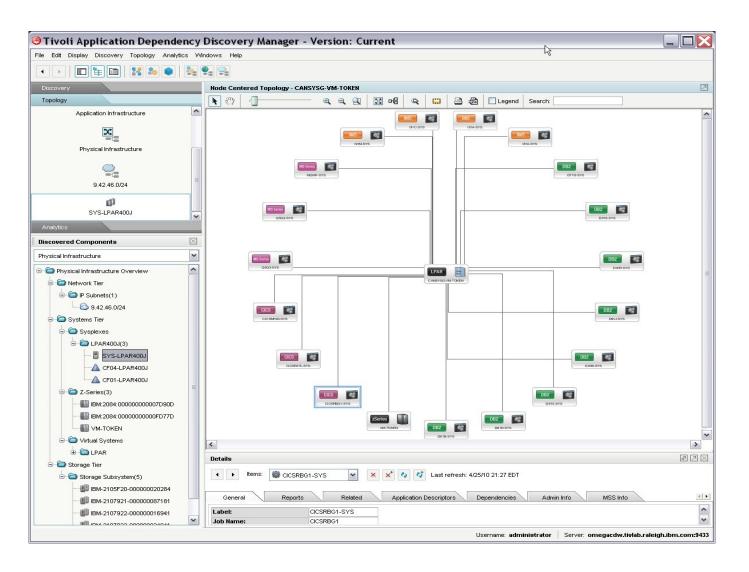
- Runs "out of the box", but has also various configuration options for greater control.
- Minimal prerequisites

The z/OS DLA uses various z/OS System Services and inspects memory control blocks.

■ The z/OS DLA does **NOT** issue z/OS commands in order to avoid possible performance overhead, syslog flooding and security prerequisites.



#### z/OS DLA provides configuration for z/OS LPARs and CEC information



Q: How do I get a copy of z/OS DI A?

A: z/OS DLA is included in TADDM 7.2, CCMDB 7.2 and TBSM 4.1 for z/OS



IDML View C:\PROGRA~

IDML Directory or File: C:\PROGRA

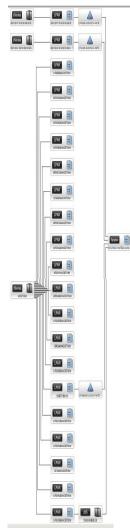
Class Summary

AppConfig

**IpAddress** 

ComputerSystem

#### z/OS DLA V3.1 - GA 3Q 2010



- Enhanced zSeries hardware and LPAR discovery through Processor Resource Systems Management (PR/SM)
- Enhanced MQ Series discovery equivalent to the TADDM distributed MQ sensor
- Discover Security Packages other than RACF
- Enhanced CICS support CICS 4.1 and additional submit filters
  - Additional WebSphere Servers
  - Sample customization file that includes ALL default and optional discovery filters
  - All z/OS DLA V2.3 APAR fixes
  - Users Guide updates

All PR/SM LPARs on a zSeries CEC

Enhanced MQ Discovery

Total Class Instances 391



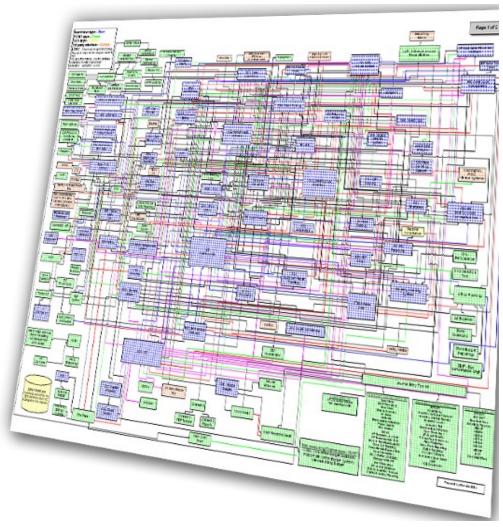
#### When Building a Systems Management Foundation

Too often, changes result in service disruption as relationships are not immediately understood.

Infrastructure changes = production outages (estimated at 10 per month)

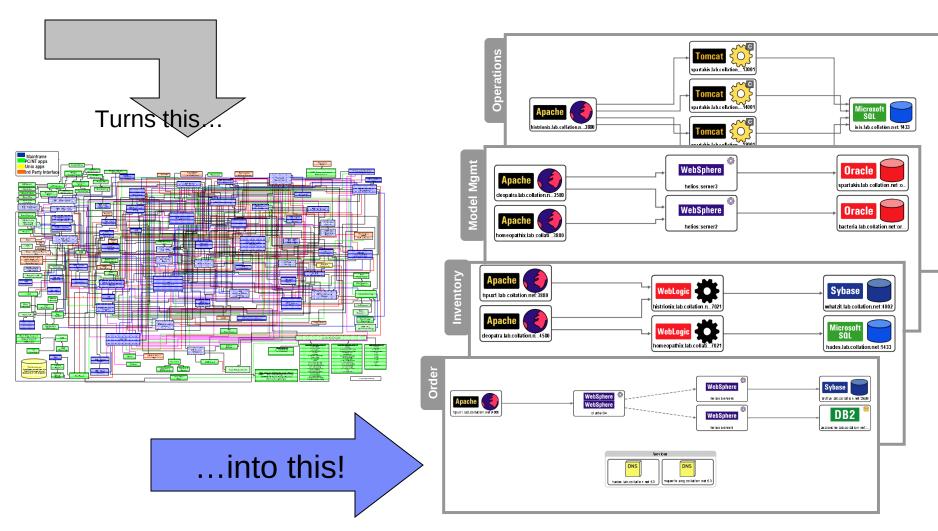
As Visibility is key to success, Large Enterprises need:

- Real Time Event Management and quick reaction to change.
- Automated Enterprise Mapping & Discovery
  - Typically this is a manual exercise by IT personnel
- True End-to-End Business Systems Management including System z (zOS, z/VM, Linux on z)





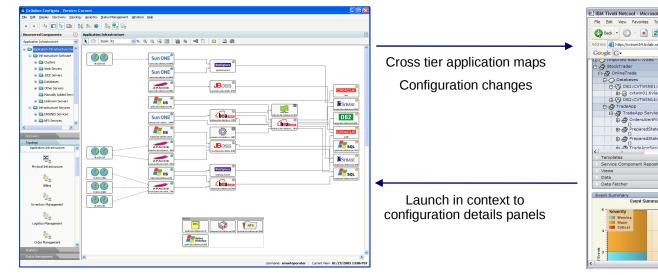
#### **Automated Discovery and Automated Mapping**

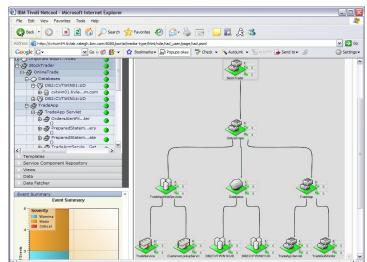




### TADDM helps to provide the core for a Business Service Management foundation

#### TADDM TBSM





#### Business Value: Increased Service Availability

- Align IT infrastructure with the business through discovery automation
- Reduce mean time to repair (MTTR)
- Accurate and comprehensive cross-tier service visibility
- Deep configuration details and interdependencies
- Change history data to identify and isolate application changes



Questions?